

HATSAN

A new Hatsan firearm is warranted by **Gravel Agency** and is applicable only to the original retail purchaser for **1 year from date of purchase**. **We recommend keeping a copy of your original proof of purchase.** This warranty applies only if the firearm was purchased from an authorized Hatsan dealer in Canada.

What will Gravel do if you discover a defect?

- Gravel Agency will, at its option, repair or replace, without charge, any Hatsan firearm that fails due to a defect in materials or workmanship.
- Parts and labor are included. Repairs are warranted for the duration of the original warranty.
- It is the customer's responsibility to inspect the product prior to purchase to ensure that it is free from defects or damage.

Replacement Firearms

- If Gravel Agency replaces a Hatsan firearm under this warranty, you will receive a new 1-year warranty.
- Gravel Agency will return replacement firearms to you via prepaid freight.
- Gravel Agency will keep the defective one.

What is not covered?

This warranty does not cover defects or damage caused by

- Misuse, accidents, or abuse
- Failure to provide proper care or maintenance
- Failure to comply with instructions in the manual
- Normal wear and tear
- Rust or corrosion
- Obstructions in the barrel
- Hand loaded, reloaded or improper ammunition
- Unauthorized adjustments, repairs, or modifications

This warranty does not cover any claims made by the second or subsequent owner of any Hatsan product. Any unauthorized alteration or modification of the firearm will void this warranty. Gravel Agency shall not be responsible for any claims involving this firearm that result from the use of faulty, non-standard, remanufactured, or reloaded ammunition.

Gravel Agency assumes no liability for consequential, punitive, or other damages (except as set forth herein) related to any product failure or warranty claim.

Gravel Agency does not authorize any dealer or any other person to vary the terms of this warranty or to make any other express warranties.

To send a firearm under warranty, you must obtain a return authorization (RA) number.

To obtain a RA number, you must complete the "**Firearms Warranty Repair Form**" found on Gravel's website <https://www.gravelagency.com/en/support/forms-and-warranty> and return to csr@gravelagency.com or fax to **418.682.3343**. A RA number will then be sent to you by email with further instructions. This number must be written on the outside of the box for reception by our shipping department and on all correspondence concerning the firearm.

You are responsible for shipping costs to Gravel Agency. Gravel Agency is not responsible for goods that are lost or damaged in the shipping process. We recommend using a shipping company with a tracking number and insurance.