

REQUEST FOR RETURN AUTHORISATION NUMBER

DO NOT USE FOR FIREARMS AND AMMUNITION

Please complete this form and return to **csr@gravelagency.com** or fax to **418.682.3343** to obtain a return authorization (RA) number. The RA number must be written on the outside of the box and then shipped to: Gravel Agency, 5175 John-Molson, Quebec, QC, G1X 3X4, CANADA. You are responsible for shipping costs to Gravel Agency. **Gravel Agency is not responsible for goods that are lost or damaged in the shipping process.** We suggest using a shipping company with tracking numbers and insurance. Please **send proof of purchase** (copy of the original receipt) along with the completed form.

ATTENTION TO: CSR

DATE:

STORE

STORE NAME:

CONTACT PERSON:

ADDRESS:

CITY:

PROVINCE:

POSTAL CODE:

PHONE #:

FAX #:

EMAIL:
REFERENCE #:

REFERENCE #:

PRODUCT INFORMATION

BRAND:

PRODUCT #:

SERIAL NUMBER (If applicable):

CALIBER (If applicable):

PRODUCT DESCRIPTION:

PROBLEM WITH THE PRODUCT (Picture required):

CROSSBOW:

HAVE STRING/CABLES EVER BEEN CHANGED? Yes No

IF YES, WHEN

